

PayTabs

Payment Gateway for Magento 2

User Guide & Integration Manual

Version	2.x	Compatibility	Magento 2.4.4 – 2.4.8
Hyvä Theme	Supported	Last Updated	2025

1. Overview

PayTabs is an official Magento 2 payment gateway extension that enables merchants across the GCC and MENA region to accept 20+ payment methods including Credit Card, mada, STCPay, Apple Pay, KNET, Tabby, Tamara, valU and many more.

Key Features

- 20+ payment methods covering the full GCC and MENA region
- Full Hyvä Theme compatibility — dedicated checkout component included
- Supports Magento 2.4.4 through 2.4.8
- PCI DSS Level 1 certified — bank-grade security
- Vault / tokenization for returning customers
- Full and partial refunds from Magento admin
- Iframe mode for seamless on-site payments
- IPN callback support for real-time order updates
- Multi-region endpoints: UAE, Saudi Arabia, Kuwait, Oman, Egypt and more

Supported Payment Methods

Payment Method	Region	Notes
Credit Card	Global	Visa, Mastercard
mada	Saudi Arabia	SAU endpoint
STCPay	Saudi Arabia	SAU endpoint
Apple Pay	UAE, Saudi Arabia	ARE / SAU endpoint
KNET	Kuwait	Global endpoint
OmanNet	Oman	OMN endpoint
Meeza / Meeza QR	Egypt	EGY endpoint
UnionPay	UAE	ARE endpoint
PayPal	UAE	ARE endpoint
Amex	UAE	ARE endpoint
Tabby	UAE, Saudi Arabia	Buy Now Pay Later
Tamara	UAE, Saudi Arabia	Buy Now Pay Later
valU	Egypt	Installments
Souhoola	Egypt	Installments
Forsa	Egypt	Installments

Payment Method	Region	Notes
Aman / Aman Installments	Egypt	EGY endpoint
Halan	Egypt	EGY endpoint
Basata	Egypt	EGY endpoint
URPay	Saudi Arabia	SAU endpoint
Touchpoints	UAE	ARE endpoint
TRU	Egypt	EGY endpoint
Sadad	Saudi Arabia	SAU endpoint
NBE Installment	Egypt	EGY endpoint

2. System Requirements

Requirement	Details
Magento Version	2.4.4, 2.4.5, 2.4.6, 2.4.7, 2.4.8
PHP Version	8.1, 8.2, 8.3
Hyvä Theme	Fully supported (optional)
Composer	2.x recommended
PayTabs Account	Active merchant account with Profile ID and Server Key
SSL Certificate	Required — HTTPS must be enabled on your store
Magento Vault	Required for tokenization / saved cards

3. Installation

Method 1: Composer (Recommended)

Run the following commands from your Magento root directory:

```
composer require paytabs/magento2
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy -f
php bin/magento cache:clean
```

Method 2: FTP / Manual

 Delete any previous PayTabs plugin files before uploading the new version.

1. Download the latest release zip from the PayTabs GitHub repository
2. Extract the zip file
3. Upload the contents to: app/code/PayTabs/PayPage on your server
4. Run the following commands from your Magento root:

```
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy -f
php bin/magento cache:clean
```

Enable / Disable the Module

```
# Enable
php bin/magento module:enable PayTabs_PayPage
```

```
# Disable
php bin/magento module:disable PayTabs_PayPage
```

4. Configuration

Step 1: Access Payment Settings

5. Log in to your Magento Admin Panel
6. Navigate to Stores → Configuration
7. Go to Sales → Payment Methods
8. Scroll down to find the PayTabs payment methods section

Step 2: Get Your Credentials

Before configuring the module, retrieve your credentials from the PayTabs merchant dashboard:

- **Found on your PayTabs dashboard home page** Profile ID:
- **Go to Developers → Key Management → Server Key** Server Key:

 Keep your Server Key confidential. Never share it publicly or commit it to version control.

Step 3: Configure a Payment Method

Each payment method is configured independently. Select the payment method you want to enable and fill in the following fields:

Field	Description
Enabled	Set to Yes to activate this payment method
Title	Label shown to customers at checkout (e.g. Pay with Card)
Endpoint Region	Select your country endpoint: ARE, SAU, GLOBAL, OMN, EGY
Profile ID	Enter your PayTabs Profile ID
Server Key	Enter your PayTabs Server Key
Payment Currency	Choose base currency or order currency
Payment Action	Authorize & Capture (recommended) or Authorize only
Iframe Mode	Enable to show payment page inside your store without redirect
Allow IPN	Enable to receive real-time payment status callbacks
Order Status (New)	Status assigned when order is placed (default: Pending Payment)
Order Status (Success)	Status assigned after successful payment
Order Status (Failed)	Status assigned after failed payment

Step 4: Save and Test

9. Click Save Config
10. Flush the Magento cache: `php bin/magento cache:flush`
11. Go to your storefront and proceed to checkout to verify the payment method appears
12. Complete a test transaction using your PayTabs sandbox credentials

Endpoint Regions

Endpoint Code	Region	Supported Methods
ARE	United Arab Emirates	Credit Card, Apple Pay, PayPal, Amex, UnionPay, Tabby, Tamara, Touchpoints
SAU	Saudi Arabia	Credit Card, mada, STCPay, Apple Pay, Tabby, Tamara, URPAY, Sadad
GLOBAL	Kuwait	KNET, KNET Debit, KNET Credit
OMN	Oman	OmanNet
EGY	Egypt	Meeza, valU, Souhoola, Forsa, Aman, Halan, Basata, TRU, NBE Installment

5. Hyvä Theme Integration

PayTabs includes built-in Hyvä Theme support. No additional configuration or patches are needed.

What's Included

- Dedicated `hyva_checkout_components.xml` in the module
- Alpine.js compatible payment component
- Tailwind CSS compatible — no conflicts with your theme styles
- Tested with Hyvä 1.x and 2.x
- Compatible with Hyvä Checkout module

File Location

The Hyvä checkout component file is located at:

```
PayTabs/PayPage/view/frontend/layout/hyva_checkout_components.xml
```

 If you are using a custom Hyvä Checkout configuration, ensure the PayTabs component is included in your checkout components layout.

Vault (Saved Cards) on Hyvä

The vault renderer file is located at:

```
PayTabs/PayPage/Block/CardRenderer.php
```

This renders saved card tokens on the Hyvä checkout page, allowing returning customers to pay with a saved card in one click.

6. Features In Detail

Iframe Mode

When enabled, the PayTabs payment page loads inside an iframe on your checkout page. The customer never leaves your store, resulting in a smoother experience and often higher conversion rates.

- Enable from: Admin → Payment Method → Iframe Mode → Yes
- Works on both standard Magento checkout and Hyvä checkout
- Not available for all payment methods (e.g. STCPay, Apple Pay require redirect)

Vault / Tokenization

Customers can save their card details for future purchases. The card number is never stored on your server — only a secure token provided by PayTabs is stored in Magento Vault.

- Customer checks 'Save for later' at checkout
- On the next order, saved card appears as a payment option
- One-click checkout for returning customers
- Manage saved cards from My Account → Stored Payment Methods

IPN Callbacks

IPN (Instant Payment Notification) allows PayTabs to send a callback to your store when a payment status changes — even if the customer closes their browser.

13. Go to Admin → Payment Method → Allow IPN → Yes
14. Copy the IPN URL shown in the admin field
15. Paste it into your PayTabs merchant dashboard under the webhook / IPN settings

 The IPN URL follows the format: <https://yourstore.com/paytabs/PayPage/ipn>

Refunds

Both full and partial refunds are supported directly from the Magento admin:

16. Go to Sales → Orders → select the order
17. Open the Invoice
18. Click Credit Memo
19. Enter the refund amount (partial or full)
20. Click Refund

 Refunds are only available for payment methods that support them. Check the payment method capabilities table in Section 7.

Buy Now Pay Later (BNPL)

PayTabs supports Tabby and Tamara — the two leading BNPL providers in the GCC. Customers can split their purchase into interest-free installments.

- Tabby: Available for UAE and Saudi Arabia (ARE / SAU endpoint)
- Tamara: Available for UAE and Saudi Arabia (ARE endpoint)
- Configure each as a separate payment method in the admin

Egyptian Installments

For Egyptian merchants, PayTabs supports multiple installment providers:

- valU — includes a configurable widget on the product page
- Souhoola — full refund support
- Forsa — EGY endpoint
- Aman / Aman Installments — EGY endpoint

7. Payment Method Capabilities

Method	Auth	Capture	Partial Cap	Void	Refund	Partial Refund
Credit Card	✓	✓	✓	✓	✓	✓
mada	✓	✓	✓	✓	✓	✓
STCPay	✗	✓	✗	✗	✓	✗
Apple Pay	✓	✓	✓	✓	✓	✗
KNET	✗	✓	✗	✓	✓	✓
OmanNet	✗	✓	✗	✗	✓	✗
Meeza	✓	✓	✗	✓	✓	✓
Meeza QR	✗	✓	✗	✓	✓	✗
UnionPay	✓	✓	✓	✓	✓	✓
PayPal	✗	✓	✗	✗	✓	✓
Amex	✓	✓	✓	✓	✓	✗
Tabby	✗	✓	✗	✗	✗	✗
Tamara	✗	✓	✗	✗	✓	✓
valU	✗	✓	✗	✓	✓	✓
Souhoola	✗	✓	✗	✗	✓	✓
Forsa	✗	✓	✗	✗	✗	✗
Aman	✗	✓	✗	✗	✗	✗
Halan	✗	✓	✗	✗	✗	✗
URPay	✗	✓	✗	✗	✓	✓
Sadad	✗	✓	✗	✗	✗	✗

8. Logging & Debugging

Log File Location

PayTabs writes detailed debug logs to a dedicated log file:

```
var/log/debug_paytabs.log
```

This file contains:

- All API requests sent to PayTabs
- All API responses received from PayTabs
- IPN callback payloads
- Error messages and stack traces

Common Issues

Issue	Solution
Payment method not showing at checkout	Check that the method is Enabled in admin and that the correct endpoint region is selected for your store's country
Redirect to cart after payment	Check IPN URL is configured correctly in PayTabs dashboard. Verify the Server Key and Profile ID are correct
Order stuck in Pending Payment	Enable IPN callbacks and ensure your store URL is reachable from the internet (not localhost)
Iframe not loading	Ensure your store has a valid SSL certificate. Check browser console for CSP errors
Vault / saved card not appearing	Ensure Magento_Vault module is enabled. Check that Vault is enabled in the payment method settings
Partial refund failing	Check the payment method supports partial refunds (see capabilities table). Some methods only support full refunds
Hyvä checkout: method not showing	Verify hyva_checkout_components.xml is deployed. Run <code>setup:static-content:deploy</code> and <code>cache:flush</code>

9. Frequently Asked Questions

Q: Which Magento versions are supported?

A: The module is fully compatible with Magento 2.4.4 through 2.4.8, including the latest release.

Q: Does it work with the Hyvä theme?

A: Yes. The module includes a dedicated Hyvä checkout component ensuring full compatibility with Hyvä Theme out of the box. No extra configuration is needed.

Q: Which payment methods are supported?

A: PayTabs supports 20+ payment methods including Credit Card, mada, STCPay, Apple Pay, KNET, OmanNet, Meeza, UnionPay, PayPal, Amex, Tabby, Tamara, valU, Souhoola, Forsa, Aman, Halan, Basata, URPay, Touchpoints, TRU, Sadad and NBE Installment.

Q: Where do I get my Profile ID and Server Key?

A: Log in to your PayTabs merchant dashboard, navigate to Developers → Key Management, and copy your Server Key. Your Profile ID is shown on the dashboard home page.

Q: Can customers save their card for future purchases?

A: Yes. The module supports Magento Vault (tokenization), allowing customers to securely save their card details for faster checkout on future orders.

Q: Is iframe checkout mode supported?

A: Yes. Enable Iframe Mode from the payment method settings in Magento admin. The payment page loads inside your store without a full redirect.

Q: Are refunds supported from within Magento?

A: Yes. Both full and partial refunds are supported directly from the Magento admin order view for all applicable payment methods.

Q: Which regions are supported?

A: PayTabs supports UAE (ARE), Saudi Arabia (SAU), Kuwait (GLOBAL), Oman (OMN), Egypt (EGY), and more through its global endpoint infrastructure.

Q: Does it support IPN notifications?

A: Yes. Enable IPN from admin config and paste the IPN URL shown there into your PayTabs merchant dashboard.

Q: How do I test without going live?

A: Use your PayTabs sandbox credentials (Profile ID and Server Key from the sandbox environment). Switch to live credentials when you are ready to go live.

10. Support & Resources

Resource	Link / Details
PayTabs Website	https://paytabs.com
Merchant Dashboard	https://merchant.paytabs.com
Brand Assets & Logos	https://ai.paytabs.com/en/brand-resources/
GitHub Repository	https://github.com/paytabscom/paytabs-magento2
Composer Package	paytabs/magento2
Support Email	support@paytabs.com
Log File	var/log/debug_paytabs.log

Before Contacting Support

Please have the following ready to speed up resolution:

- Your Magento version (php bin/magento --version)
- The PayTabs module version (visible in Admin → Payment Methods → PayTabs → Version)
- The relevant section of var/log/debug_paytabs.log
- The payment method you are having issues with
- Your store's endpoint region